

Privacy statement

Hike in Holland, established in the Van den Berghof 5, 2625 NN Delft, The Netherlands is responsible for the processing of personal data as described in this privacy statement.

Contact data:

www.hike-in-holland.com

van den Berghof 5

2625 NN Delft

The Netherlands, +31 (0)6 10135509

Rie Schenkelaars is the privacy official for Hike in Holland. She can be reached through rieschenkelaars@hike-in-holland.com or info@hike-in-holland.com.

Personal data that is processed on our website

Hike in Holland processes personal data for a number of reasons which are described below:

Handling a booking

If you book a trip with Hike in Holland, you'll have to fill in a form in which we'll ask for your name, adress, phone number and an emergency phone number in case of a calamity. Only your name is processed in an excel booking sheet which is stored in our secure environment. For European customers most of this data is forwarded to Certo Escrow which handles the payments. For Non Europeand customers only the email adress is provided to Mollie, which handles the Credit Card payments. Your name is also given to the hotels and luggage carrier, in order to secure your booking and the transfer of your luggage. We have to store the data concerning your booking for 7 years for taks purposes. After this it will be deleted.

Newsletter

For your subscription to our nesletter your email adress is recorded. In every newsletter you can unsubscribe yourself from it, and then your data is removed. Our newsletter is handeld by Mailchimp with who we have a data processing contract.

Cookies and other comparable techniques

Hike in Holland only uses technical and functional cookies. Added to that we use analytical cookies that are anonymous and therefore are no intrusion on your privacy. A cookie is a small tekst file that is stored on your computer, tablet or smartphone on your first visit. The cookies we use are only necessary for the functioning of our website and for ease of use. Our cookies do not cause you to get all sorts of advertisements in our webbrowser. In your browser you can change the settings in order not to receive any cookies at all but that may have a slight influence on the performance of websites.

Optionally you can allow facebook and google+ buttons on the website. You will be given this option on opening the website.

Check, change or delete data

You have the right to check the data concerning yourself that we have stored in order to correct it or remove it. You may also revoke the right to forward your data to one of the above described parties. You may also request that we send the data that we have on you to you or another party that you assign.

You may address these requests at Rieschenkelaars@hike-in-holland.com.

In order to make sure it is you that has done the request we ask you to send us a copy of an identification with the request, so we don't forward the data to another party. This copy will be deleted after handling the request.

Hike in Holland wants you to know that you can file a complaint with the national authority on privacy data, the Autoriteit Persoonsgegevens. You may use the following link for that: <https://autoriteitpersoonsgegevens.nl/nl/contact-met-de-autoriteit-persoonsgegevens/tip-ons>.

How we secure personal data

Hike in Holland is serious about protecting your personal data and therefore we have taken fitting measures to protect your data against loss, unauthorised access, publication and unauthorised changes. If you think your data is not protected well enough, or you see signs of misuse of your data, please contact info@hike-in-holland.com or rieschenkelaars@hike-in-holland.com.

Hike in Holland does not sell any data to third parties, and only provides data to third parties where this is necessary to fulfill our agreement with you (like booking a hotel, or luggage transfer), or to fulfill a legal obligation. With companies that process your data on behalf of Hike in Holland we have a data processing contract to make sure they take the same care of your data. Hike in Holland is still responsible for processing this data.

Special or sensitive data we process

Our website and our services do not have the intention to gather data on website visitors younger than 16 years, unless with permission of parents or guardian. However, we don't have the means to check the age of a website visitor. We therefore advise parents to be involved in the online activities of their children, and prevent data collection on them without parental consent. If you are convinced we have collected data on a minor without this permission, please contact us through rieschenkelaars@hike-in-holland.com, so we can remove this information.